Sexual Assault Resources
University 24/7 Emergency Contact: +1-217-333-1216
Insurance/Travel Assist: +1-866-693-6873
wecare.illinois.edu

Remote Mental Health Counseling Services
Insurance/Travel Assist: +1-866-693-6873

Accessing Insurance & Teledoc
1. Call +1-866-693-6873
2. Provide Policy # (on front)
3. Explain the situation
4. Request assistance*
5. Keep case number
6. Keep receipts

* Request local care or download Doctor Please! to quickly access teledoc support for minor injuries, illness, and infections.

Potential Steps for Incident Management
• Quickly assess the situation.
• Safeguard students by any necessary/reasonable means.
• Obtain immediate emergency care as required.
• As required, use the university 24/7 emergency contact, insurance, U.S. embassy, and/or police in appropriate order.
• If no university contact, use best judgment and local advice
• Gather incident details and keep a record
• File report with International Safety and Security.
• Support all participants and manage rumors.
• Encourage responsible social media use and info sharing.
• Communicate with stakeholders as required.
• Take care of yourself.
Local Provider/Support # __________________________
Local Embassy # __________________________
Dept of State (24/7 Overseas Support): +1-202-501-4444
Local Police/911 # __________________________
Local Hospital/Other # __________________________

Student Reminders
• Student Code applies to university-related travel
• Local culture, laws, and legal systems differ
• Consider the risks of alcohol/drug use; never drink alone;
  drink responsibly and have a plan; always watch your drinks
• Travel in groups and watch out for peers

University 24/7 Emergency Contact: +1-217-333-1216
24/7 response line for students, faculty, and staff abroad

University International Safety and Security Staff

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<thead>
<tr>
<th>Name</th>
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<tr>
<td>Andrew Collum &amp; Rachael Dean</td>
<td><a href="mailto:safetyabroad@illinois.edu">safetyabroad@illinois.edu</a></td>
<td>+1-217-333-6104 (M-F, 8-5)</td>
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International Insurance/Travel Assist
Policy #s: GLM N10893392 (Student), GLM N14287310 (Fac/Staff)
Phone: +1-312-935-9242 (Direct), +1-866-693-6873 (Toll Free)
Email: GallagherGlobalAssistance@ajg.com