Sexual Assault Resources
University 24/7 Emergency Contact: +1-217-333-1216
Insurance/Travel Assist: +1-866-693-6873
wecare.illinois.edu

Remote Mental Health Counseling Services
Insurance/Travel Assist: +1-866-693-6873

Accessing Insurance & Teledoc
1. Call +1-866-693-6873
2. Provide Policy # (on front)
3. Explain the situation
4. Request assistance*
5. Keep case number
6. Keep receipts

* Request local care or download Doctor Please! to quickly access teledoc support for minor injuries, illness, and infections.

Potential Steps for Incident Management
• Quickly assess the situation.
• Support colleagues by any necessary/reasonable means.
• Obtain immediate emergency care as required.
• As required, use the university 24/7 emergency contact, insurance, U.S. embassy, and/or police in appropriate order.
• If no university contact, use best judgment and local advice.
• Gather incident details and file a report with International Safety and Security.
• Encourage responsible social media use and information sharing.
• Update stakeholders as required.
• Maintain your self-care routine to the best of your abilities.
Local Contact #

Local Embassy #

Dept of State (24/7 Overseas Support): +1-202-501-4444

Local Police/911 #

Local Hospital/Other #

General Safety Tips
- Register for STEP at step.state.gov
- Register for Insurance at safetyabroad.illinois.edu
- Keep friends and family posted on your travel plans
- Consider the risks of alcohol/drug use; never drink alone
- Avoid walking alone, specifically in dark, non-touristy places

University 24/7 Emergency Contact: +1-217-333-1216
24/7 response line for students, faculty, and staff abroad

University International Safety and Security Staff

Andrew Collum & Rachael Dean

✉️ safetyabroad@illinois.edu

📞 +1-217-333-6104 (M-F, 8-5)

🔗 safetyabroad.illinois.edu

International Insurance/Travel Assist
Policy Number: GLM N14287310
Phone: +1-312-935-9242 (Direct), +1-866-693-6873 (Toll Free)
Email: GallagherGlobalAssistance@ajg.com